Given the current distance learning situation, some software vendors are offering free licenses to students for a limited period of time. The following software are available to SSA students to use on their personal devices for the duration of the COVID-19 period. Please follow the attached instructions to claim your free license and ensure smooth operation of the application. These are essential rules of the program that must be followed by all students, so as to ensure no cancellations are made.

|  |  |  |
| --- | --- | --- |
| **Software** | **Duration** | **Access** |
| Zoom | Free for actively enrolled CCNY Students with CityMail Accounts | <https://www.ccny.cuny.edu/it/zoom> |
| Rhino 6 | Full Version for 90 days | <https://www.rhino3d.com/download/> |
| Autodesk Suite | Free with student email account | <https://www.autodesk.com/education/free-software/featured> |
| Adobe Creative Cloud Suite | Free through August 24, 2020\* | <https://www.ccny.cuny.edu/it/adobe-installation-students> |
| V-Ray Software | Free licenses will be active until the situation with the coronavirus resolves and things get back to normal, or until Chaos Group terminates them. | Review the following document: *V-Ray Software Instructions for Students During COVID-19* |
| SketchUp Pro 2019 | Free through September 1, 2020\* | Review the following document: *SketchUp Pro 2019 for Students During COVID-19*  Trimble is providing licenses for remote students that expire 9/1/20, but after that, they are suggesting the purchase of laptop licenses for off-campus use: <http://www.creationengine.com/sketchuplaptop> |
| ArcGIS/ ArcGIS Pro | Free for CUNY students through CUNY’s VDI | CUNY Virtual Desktop:  <https://www.cuny.edu/about/administration/offices/cis/virtual-desktop/> |

*\*Vendors may extend the expiration date of free license if the COVID-19 situation does not resolve.*

Additionally, The following platforms have been setup to cater IT services for students, faculty, and staff:

1. **SSA ArchIT-Technology Support Bridge***(For Faculty, Students, and Staff)*

<https://ccny.zoom.us/j/2126505488>

You may join in and ask questions regarding Blackboard and Zoom and technology problems including hardware, software, and networking issues. Your request will be handled as quickly as we are able. The technicians on duty will troubleshoot and answer your questions to best of their abilities. If your issue requires more specialized support, then you will be directed to the IT group that deals with that respective issue, for more in-depth troubleshooting. This is mainly to be used as walk-in support. For technical issues regarding your school issued devices or software requests, please submit a ticket with OIT’s Service Desk by sending an email to [servicedesk@ccny.cuny.edu](mailto:servicedesk@ccny.cuny.edu) or calling 212-650-7878.

1. **ArchIT is on Social Media**

Follow us on Instagram for IT related updates and operations [*@****ssa.archit***](https://www.instagram.com/ssa.archit/).

1. **Distance Learning Resources**
   * [Distance Learning Resource Directory](https://www.ccny.cuny.edu/it/distance-learning-resources-support-directory)
   * [List of IT Resources for Distance Learning](https://ssa.ccny.cuny.edu/blog/2020/03/25/it-resources-for-distance-learning/)
   * [SSA’s Website for COVID-19 Related Updates](https://ssa.ccny.cuny.edu/blog/2020/03/26/covid-19-related-updates/)
   * [Office of Information Technology Webpage](https://www.ccny.cuny.edu/it)

Please review the online [Distance Learning and Telecommuting Guide](https://www.ccny.cuny.edu/it/distance-learning-and-telecommuting-guide) for your reference. For assistance accessing the free software mentioned above, you may consult a technician through the ArchIT- Technology Support Bridge. Thank you for your cooperation and understanding.

Best Regards,

ArchIT